

SHIFT MANAGER

Crêpes for Change is a fast growing social enterprise based in Melbourne. We established Australia's first non-profit crepe van in 2015, a non-profit coffee cart, The Coffee Cart Changing Lives, in 2016, and in 2018 we launched our brand new hospitality venture, home.one.

Our amazing team is young and dynamic with big dreams of changing the world; sparked by the vision of eliminating youth homelessness.

For more information, check out our recent Impact Report:

<http://crepesforchange.com/wp-content/uploads/2017/10/Cre%CC%82pes-for-Change-Impact-Report-2016-17.pdf>

OUR IMPACT

Our goal is to measurably and sustainably change the lives of as many at-risk young people we can, and we're expanding our hard-working team of contributors to make this a reality. To date, we have generated enough profits to help 10 young people exit homelessness - our partners at Launch Housing are currently finding accommodation for the young people we assist. We also run our own Hospitality Training Program that gives paid training opportunities to young people, assisting them to find employment pathways and to independently exit the homelessness cycle.

OPPORTUNITY

The Crêpes for Change Van is a popular and fun crêpe van that travels all around Melbourne to supply delicious fresh crêpes to customers at public and private events. 100% of profits from the crêpe van are directly invested into our impact projects - meaning that the crêpe van and its team are the face of our work! The Van Shift Manager is responsible for running the van whilst on shift, including the smooth operations from the customer service experience through to the high-quality of the crêpe. Besides the manager, all staff on shift are volunteers, and the Shift Manager is responsible for managing this team whilst on shift and making sure that they have a great experience.

YOU COULD BE OUR NEXT VAN SHIFT MANAGER IF:

- You have a manual driver's licence and feel comfortable towing a van (we can teach you this bit!).
- You have experience working in hospitality.
- You have exceptional customer service skills and a keen eye for detail.
- You are an energetic and fun person.
- You are comfortable managing up to three volunteers on shift at a time.

HOURS AND REMUNERATION:

- The nature of the van means that hours vary week-by-week.
- This is a casual position that is paid per hour, inclusive of preparation and travel to and from events.
- Hours are negotiable, however, we are seeking someone to work 10-20 hours per week.
- Super is paid exclusive of your per hour rate.



TO APPLY

Send your resume and a cover letter including answers to the following questions to

kirsten.b@crepesforchange.com
and cc
tenille@crepesforchange.com

APPLICATION QUESTIONS:

1. Why do you see Crêpes for Change as being a good fit for you in the hospitality industry?
2. What will you bring to the Crêpes for Change van?
3. What draws you to work for a social enterprise that is working to eliminate youth homelessness?