

## BARISTA TRAINER (VOLUNTEER ROLE)

### About:

The Coffee Cart Changing Lives is a social enterprise providing a truly Melbourne-class coffee experience with all profits going towards eliminating youth homelessness. With skilled and passionate baristas behind the bench, we serve Five Senses coffee and help 5-10 people to exit homelessness every year.

We partner with Launch Housing to deliver barista training and mentorship to vulnerable young people who are considered 'at risk' of homelessness. We also provide training to RMIT Training students, most of whom have recently arrived in Australia.

### The impact:

In October we started training our first 3 'trainees', and the impact it has had on their lives to date is simply transformative, and is amazing to behold. The young people learn quickly, gain confidence and are eventually placed into long-term employment within 12 months within some of the other hospitality businesses within our network. With the hospitality skills developed, we anticipate that these young people will be free from homelessness forever.

### The opportunity:

We are seeking a talented hospitality worker to join our Coffee Cart Changing Lives team at RMIT Training as a Barista Trainer. The barista trainer role is a key component of our training program that allows for young people from disadvantaged backgrounds to be empowered by barista and hospitality skills. This program endeavours to both boost their employability as well as their self-esteem and confidence in working towards living independently.

It's an absolutely huge opportunity to improve your own skills in training and mentoring, as well as to have a huge impact on someone's life.

### Responsibilities include:

- Setting up and packing down the Coffee Cart,
- Making and serving quality coffee and selected food products,
- Delivering great customer service,
- Training trainees in barista and customer service skills; and providing mentorship and companionship to trainees

### You could be our next barista trainer if:

- You are kind, patient and personable, and have experience working with young people from disadvantaged backgrounds,
- You have strong hospitality experience and are up for a challenge,
- You enjoy training and working with others,
- You are highly organised, responsible, and reliable,
- You want to have a sustainable impact in eliminating youth homelessness.

### The commitment:

We're looking for baristas who are able to commit to 1 set shift per week at the coffee cart at RMIT, for a minimum of 3 months. The shift will be between 8:30am - 2pm, which will include 3-4 hours with a trainee.

### To apply:

Send an expression of interest (tell us about yourself!) with your availability and a bit about your coffee experience to [tenille@crepesforchange.com](mailto:tenille@crepesforchange.com)

But hurry - first in, best dressed!